



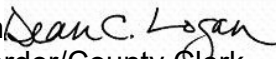
LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

DEAN C. LOGAN
Registrar-Recorder/County Clerk

February 29, 2024

TO: Supervisor Lindsey P. Horvath, Chair
Supervisor Hilda L. Solis
Supervisor Holly J. Mitchell
Supervisor Janice Hahn
Supervisor Kathryn Barger

C: Fesia Davenport, Chief Executive Officer

FROM: Dean C. Logan 
Registrar-Recorder/County Clerk

STATUS UPDATE – MARCH 5, 2024 PRESIDENTIAL PRIMARY ELECTION

This report is to inform your Board of our preparation and operations for the March 5, 2024 Presidential Primary Election. The election status update supports the Department's ongoing commitment to fair, accessible, and transparent election services.

Vote by Mail

As of February 27th, the Department has issued 5,699,719 ballots, and 313,893 have been returned. Voters are returning their ballots through our Ballot Drop Boxes, at Vote Centers, and through the United States Postal Service. The Department encourages VBM as the safest and most convenient method for voting.

A variety of VBM resources are available on our [website](#). Voters may request to receive their VBM ballot and materials in 19 languages. Voters can also sign up for ["Where's My Ballot?"](#) to track their ballot and request a replacement VBM ballot.

We have noted a slower rate of VBM return for this election. While other factors should be considered, the rate of VBM returns, at times, can be a preliminary indicator of overall turnout. However, similar to other critical services that the County provides, equity, availability, and accessibility remain paramount in our voting model.

Vote Centers

In-person voting services are available at the Registrar-Recorder/County Clerk (RR/CC) Headquarters, in Norwalk Monday through Friday from 8:00 AM – 5:00 PM. On Election Day (March 5th), those hours are extended to 7:00 AM – 8:00 PM.

The first 119 Vote Centers opened on Saturday, February 24th. As of February 28th, there have been 9,159 check-ins across our Vote Centers. A total of 644 Vote Centers located across the County are secured and scheduled for this election.

On Saturday, March 2nd, an additional 525 Vote Centers will open. Vote Centers open daily from 10:00 AM – 7:00 PM before Election Day and 7:00 AM – 8:00 PM on Election Day. The [Vote Center Locator Tool](#) provides assistance to voters in finding a location of their preference, driving directions, and a wait time indicator.

A Vote Center postcard mailing was mailed to every registered voter listing the nearest 11-day location and the three nearest 4-day locations to each voter's residence. The postcard also includes information on how voters can expedite their in-person experience using the Quick Check-In Code provided in the Sample Ballot or the Poll Pass and includes information on options for returning VBM ballots. The distribution of the Vote Center postcard mailing was completed on February 17th.

International Election Observation

As the largest and most diverse election jurisdiction in the United States, Los Angeles County is frequently the subject of election observation. As the only jurisdiction currently using a publicly owned and operated voting system, the international community is interested in observing elections in Los Angeles County. There will be multiple international groups observing the March Presidential Primary. The groups include a delegation for Transparencia Electoral, an international organization that works on voting and democracy issues in the Americas. The delegation will primarily consist of observers from Brazil, the Dominican Republic, and Argentina.

In addition, the Department has received requests from international observers representing countries in Europe and Asia. These include representatives from Georgia and Armenia, with whom we have exchanged Declarations of Shared Principles in accordance with the April 18, 2023 Board Motion, related to facilitating cooperative engagements with other elections jurisdictions and governments. The Department will continue to create and foster these relationships to promote democracy and fair election administration.

Cybersecurity & Infrastructure Security Agency Visit

On February 27th, the Department hosted Nitin Natarajan, Deputy Director of the Cybersecurity & Infrastructure Security Agency (CISA), Department of Homeland Security (DHS) for a meeting and tour of the Ballot Processing Center. The meeting provided the Department with an opportunity to meet directly with the Deputy Director and representatives from CISA to discuss the current cybersecurity landscape heading into the March Primary Election. In addition, it was an opportunity to exchange ideas and improve collaboration moving forward. In 2017, the Department of Homeland Security designated elections as critical infrastructure and has made secure and resilient elections one of its highest priorities. The Department engaged CISA during the design and implementation of the Ballot Processing Center to ensure the security of the facility was resilient to the contemporary threat landscape.

Mobile Voting Program

The Mobile and Flex Voting program is underway with activations across the County. We will conduct 90 Flex Vote Center events, where we will deliver voting services to geographically isolated voters, seniors, voters with disabilities, people experiencing homelessness, justice-involved, and underserved communities. 45 Mobile Vote Center events are scheduled at a mix of large-scale, high-traffic events and locations with essential workers.

For contingency planning, we have five Pop Up Vote Center teams located across the County. These teams allow us to respond to emergencies at our Vote Centers and restore voting services. Mobile and Flex Vote Center resources serve as contingency teams on Election Day, increasing our contingency resources to twenty teams. These teams are deployed on an as-needed basis to assist with various issues such as equipment failure, staffing challenges, and expanding capacity at high turnout Vote Centers.

Voting in Jails

The *Voting in Jails Program* is underway and brings in-person voting to all LA County jail facilities for the March Presidential Primary Election. This program is conducted leveraging our Flex Vote Centers in partnership with the Sheriff's Department. The full range of voting options and services provided by our Vote Centers is available. This includes the Electronic Pollbook, Ballot Marking Device (with language and accessibility features), Presidential Primary Ballot Crossover, and Conditional Voter Registration services. This a unique program that reflects the Department's commitment to removing barriers and increasing voting access for all eligible voters in Los Angeles County.

The program kicked off on Saturday February 24th at the Century Regional Detention Facility located in Lynwood. The Flex Vote Center processed 57 voters and completed six (6) conditional voter registrations for a total of 63 voters served. The Department will continue to operate Flex Vote Centers at the remaining County jail locations through Friday, March 1st. This is an important program that allows the Department to remove barriers and increase voting access for eligible voters in Los Angeles County.

Election Observer Program

The Department conducts an extensive *Election Observer Program* as part of our commitment to open and transparent elections. The Election Observer Program provides an opportunity for public observation of election processes to maintain integrity, encourage participation, and build voter confidence. Election Observers are provided access to Vote Centers, Check-in Centers, and the Ballot Processing Center to observe voting and election procedures. Some observable activities occurring at the Ballot Processing Center are:

- Logic and accuracy testing of the voting system to conduct a central count of Vote by Mail (VBM) and in-person ballots.
- VBM operations (incoming ballots, automated signature verification, data processing, ballot extraction, remakes, Ballot preparation for tally).
- Processing provisional and conditional ballots received at the Vote Center.
- Ballot transportation and delivery at a Check-in Center.

- Ballot intake, preparation, and storage.
- Vote tally and reporting on Election Night.
- Post election canvassing and retention of election materials.

The Election Observer Program at the Ballot Processing Center runs from February 11th to March 29th, the tentative date for the certification of the election results. Election observers are encouraged to check the public schedule of events on LAVOTE.GOV and must comply with all Election Observer Panel Plan Rules and Guidelines.

Executive Dashboard

The attached Executive Dashboard (Attachment I) contains critical updates on election preparation activities. This dashboard will be included with all future status updates and will evolve over time to reflect operational priorities.

Departmental Contacts

Contact Information for Voters

Phone: (800) 815-2666
Email: voterinfo@rrcc.lacounty.gov
Website: lavote.gov

Resources for Media/Communications Deputies

[Election Results](#)
[Fact Sheets](#)
[Press Releases](#)
[Outreach Toolkit](#)

Media/Communications Contact

Michael Sanchez, Communications Manager
562-462-2648 – office
562-274-3938 – mobile
msanchez@rrcc.lacounty.gov

Election Contact

We appreciate the partnership with your offices in our efforts to serve voters and allow them to exercise their fundamental right to vote. Your respective offices have been provided with a dedicated contact to assist in resolving any issues.

If you have any questions, please contact Adrian Avelar, Executive Assistant, at (562) 345-8372 or aavelar@rrcc.lacounty.gov for any additional information or assistance.

DCL:JG
AA:cc

Attachment



LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

EXECUTIVE DASHBOARD PRESIDENTIAL PRIMARY ELECTION STATUS UPDATE



Vote Centers as of 2/28/24

- 644 Vote Centers located across the County
- The first 119 Vote Centers opened on Saturday, February 24th.
- Additional 525 Vote Centers will open Saturday, March 2nd.
- 9,159 voters checked in at a Vote Center



Vote by Mail as of 2/28/24

- 5,699,4791 Vote by Mail ballots issued
- 378,664 Vote by Mail ballots returned



Return Sources

- Approximately 272,000 via the United States Postal Service
- Approximately 101,000 returned to secure Ballot Drop Boxes
- Approximately 4,000 returned to Vote Centers

Language Access

Nearly 400,000 VBM ballots were requested in a language other than English.

Languages	Voters Requesting Materials
Spanish	269,438
Chinese	50,497
Korean	39,116
Vietnamese	13,522
Tagalog	5,781
Japanese	3,142
Thai	3,003
Armenian	2,262
Farsi	1,975

Languages	Voters Requesting Materials
Russian	1,590
Khmer	1,398
Hindi	656
Bengali	432
Burmese	273
Indonesian	210
Gujarati	191
Telugu	69
Mongolian	42