

# LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

September 2, 2025

TO: Supervisor Kathryn Barger, Chair

Supervisor Hilda L. Solis Supervisor Holly J. Mitchell Supervisor Lindsey P. Horvath

Supervisor Janice Hahn

FROM: Dean C. Logan Dean C. Logan

Registrar-Recorder/County Clerk

NOTICE OF INTENT TO ISSUE WORK ORDER #25-010 EXCEEDING \$300,000 UNDER THE AS-NEEDED VOTING SOLUTIONS FOR ALL PEOPLE (VSAP) ENHANCEMENTS AND SUPPORT SERVICES MASTER AGREEMENT (VESSMA)

This is to advise your Board of the intent of the Registrar-Recorder/County Clerk (RR/CC) to execute Work Order #25-010 under VESSMA Category 6A - Election Support Services Contact Center and Field Support Technician services with AT&T Business (AT&T) for the amount of \$15,009,000 to accommodate the costs associated with supporting elections occurring after the execution of the Work Order, including, but not limited to, the November 4, 2025 Statewide Special Election, the June 2, 2026 Statewide Direct Primary Election, and along with potential additional elections that may occur during the term of this Work Order.

## **BACKGROUND**

On March 1, 2022, your Board approved VESSMA, which utilizes a competitive bid process to engage approved vendors to provide critical election support services in the areas of operations management, network support, load testing, cybersecurity, tally enhancements, education and outreach, and other election support services. In accordance with VESSMA Section 6.0, a Board notice is required for work orders exceeding \$300,000.

# **SCOPE OF WORK**

Services provided by AT&T will include staffing services to support the 1) Voting Solutions for All People (VSAP) Information Technology (IT) Contact Center (CC) and 2) Field Support Technicians (FSTs) operations. This includes FSTs, CC Agents, and

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CC Leads during elections called during the period of performance between September 12, 2025, or upon Work Order execution (whichever comes first) to June 30, 2026.

# **JUSTIFICATION**

There are twenty-one (21) technical and operational CCs that support elections. The FSTs, CC Agents, and CC Leads will provide on-site technical and call support related to resolve various IT issues involving voting equipment and device replacement at Vote Centers during the 11-day voting period for elections held during the period of performance of Work Order #25-010.

# **FISCAL IMPACT**

Funding for this VESSMA Work Order has been requested as part of the Department's Fiscal Year 2025–26 budget submission. The funding for this special election will be added during Mid-Year Budget Adjustment #1 and will be offset with State of California funding. Approval and execution of the Work Order are contingent upon the availability of funds following adoption of the County's final budget and the Mid-Year Budget Adjustment.

#### **NOTIFICATION TIMELINE**

Consistent with VESSMA policies and procedures, we inform your Board of our intention to execute the above-mentioned Work Order #25-010. If no objection is received from your Board in ten (10) business days, we will proceed with the execution of Work Order #25-010 (Category 6A).

If you have any questions or need additional information, please contact me at (562) 462-2716 or email <a href="mailto:dlogan@rrcc.lacounty.gov">dlogan@rrcc.lacounty.gov</a>. Your staff may also contact Jennifer Storm, Departmental Finance Manager II at (562) 462-2636 or email <a href="mailto:jstorm@rrcc.lacounty.gov">jstorm@rrcc.lacounty.gov</a>.

DCL:JJ:JS DL:CA

c: Chief Executive Office Executive Officer, Board of Supervisors County Counsel