



LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

DEAN C. LOGAN

Registrar-Recorder/County Clerk

June 12, 2026

TO: Supervisor Hilda L. Solis, Chair
Supervisor Holly J. Mitchell
Supervisor Lindsey P. Horvath
Supervisor Janice Hahn
Supervisor Kathryn Barger

FROM: Dean C. Logan *Dean C. Logan*
Registrar-Recorder/County Clerk

NOTICE OF INTENT TO ISSUE WORK ORDERS #26-002, #26-003, #26-009 AND #26-010 EACH EXCEEDING \$300,000 UNDER THE AS-NEEDED VOTING SOLUTIONS FOR ALL PEOPLE (VSAP) ENHANCEMENTS AND SUPPORT SERVICES MASTER AGREEMENT (VESSMA)

This is to advise your Board of the intent of the Registrar-Recorder/County Clerk (RR/CC) to execute the following four (4) Work Orders (WO) to support all elections occurring between July 1, 2026 to June 30, 2027, including the November 3, 2026 General Election:

WO #26-002 under VESSMA Category 6(A) - Election Support Services - Election Contact Center (CC) and Field Support Technician (FST) Services – “Technical Support CC and FST Services for Fiscal Year 26/27 Elections” for the amount of \$10,302,100 with AT&T Business (AT&T);

WO #26-003 under VESSMA Category 6(A) - Election Contact Center and FST Services – “Monthly Operations Management Services” for the amount of \$1,752,500 with AT&T;

WO #26-009 under VESSMA Category 3 - Vote Center Network Support (NOC) - “Vote Center Network Support Services” for the amount of \$10,873,000 with AT&T;

WO #26-010 under VESSMA Category 4(A) - Election Cybersecurity Services (SOC), Election Security Monitoring and Implementation Services - “Cybersecurity Operations Center (E-CSOC) / Vulnerability Management” for the amount of \$745,408 with AT&T;

BACKGROUND

On March 1, 2022, your Board approved VESSMA, which utilizes a competitive bid process to engage approved vendors to provide critical election support services in the areas of operations management, network support, load testing, cybersecurity, tally enhancements, education and outreach, and other election support services. In accordance with VESSMA Section 6.0, Board notice is required for work orders exceeding \$300,000.

SCOPE OF WORK

WO #26-002

Services provided by AT&T under #26-002 Category 6(A) will support the 1) VSAP Information Technology (IT) CC and 2) FSTs operations for the November 3, 2026 General Election, along with any additional elections that may occur during the term of the WO. This includes FSTs, CC Agents, and CC Leads.

WO #26-003

Services provided by AT&T under #26-003 Category 6(A) will provide holistic, all-inclusive monthly management of the 1) Voting Solutions for All People IT CC and 2) FST operations from planning of operations and logistics to oversight and execution for the November 3, 2026 General Election, along with any other elections that may occur during the term of the WO. These services include:

- CC and FST Operations Management
- Information Technology Service Management Implementation Support
- Operations & Logistics Planning
- CC Consulting Services
- Process Improvement Services

WO #26-009

Services provided by AT&T under #26-009 Category 3 include Vote Center A) network design and implementation, B) network support and operations, and C) network service and project management for all 640+ Vote Centers throughout Los Angeles County during elections.

WO #26-010

Services provided by AT&T under #26-010 Category 4A include election security monitoring, software development and support and implementation services at the RR/CC's cybersecurity operations center (E-CSOC). The E-CSOC integrates people, processes, and technology to monitor, detect, and respond to cybersecurity threats and ensure RR/CC and election operations.

JUSTIFICATION

WO# 26-002

There are twenty-one (21) technical and operational CCs that support elections. The FSTs, CC Agents, and CC Leads will provide on-site technical and call support related to resolving various IT issues involving voting equipment and device replacement at approximately 645 Vote Centers during the 11-day voting period for elections, along with any other elections that may occur during the term of the WO.

WO# 26-003

RR/CC requires "Monthly Operations Management Services" to logistically plan and manage the VSAP Information Technology CC, FST operations and process improvement services for the November 3, 2026 General Election, along with any other elections that may occur during the term of the WO.

WO# 26-009

AT&T will provide comprehensive network services to support elections covering approximately 645 vote centers including site assessments, strategy and roadmap, new technology proof of concepts, network configuration, deployment, setup, monitoring, support, Network Operations Center, premise wiring, equipment capable of sending and receiving information over the internet or local networks (Internet of Things for Asset Tracking), staging of network hardware, and troubleshooting for all election locations as required.

WO# 26-010

AT&T will provide trusted advisor election security monitoring and implementation support services such as 24/7 monitoring, incident response, and threat hunting during elections. Contractor will also work to prevent, detect, and respond to security incidents to the County as an E-CSOC, as part of the County's overall information security program.

FISCAL IMPACT

Funding is included in RR/CC's existing budget, with additional funding requested through the FY 2026-27 Final Changes Budget process, pending approval by the CEO. Funding for future years will be requested through the annual budget process, as needed.

NOTIFICATION TIMELINE

Consistent with VESSMA policies and procedures, we are informing your Board of our intention to execute the above-mentioned WOs #26-002, #26-003, #26-009, and #26-010. If no response or objection is received from your Board within ten (10) business days, we will proceed with execution of the WOs.

If you have any questions or need additional information, please contact me at (562) 462-2716 or email dlogan@rrcc.lacounty.gov. Your staff may also contact Ivan Masayon, Assistant Registrar-Recorder/County Clerk, at (562) 462-2652 or email IMasayon@rrcc.lacounty.gov.

DCL:JJ:IM
JS:DL:ca

c: Chief Executive Officer
Executive Officer, Board of Supervisors
County Counsel