



# LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

## VOTER REGISTRATION MAINTENANCE & ACCURACY

### ROUTINE AND LAWFUL LIST MAINTENANCE (YEAR-ROUND)

We keep voter registration records accurate, secure, and up to date through comprehensive ongoing activities and pre-election milestone processes, in compliance with the **National Voter Registration Act (NVRA), California Elections Code and Regulations**.

Our voter registration maintenance involves multiple integrated processes using verified data sources — not just cancellation forms — to update registration records:

- **USPS National Change of Address (NCOA):** Detects moves and initiates address confirmation processes.
- **Returned Election Mail (including undeliverable ballots):** Returned election mail triggers updating voter status to “Inactive” and sending an address confirmation notice.
- **State and Local Public Health (death records):** Triggers cancellation protocol of the deceased voter record.
- **DMV Data Sharing:** Provides registration updates and eligibility information.
- **Inter-County Notifications (within CA):** When you register in another California county, the previous county is notified to update your voter record.
- **Out-of-State Registration Alerts (where available):** New registrations elsewhere or national address updates prompt action on the prior record.
- **Court and Official Notifications:** Used to resolve eligibility issues required by law.

### DEFINITION OF VOTER REGISTRATION STATUS

#### Active Voter Registration Status

A voter **record is ACTIVE** when registration information is current and election mail is delivered successfully.

- **Active voter records** in California automatically receive Vote by Mail ballots for each election (per state law).
- A record remains active when the voter casts a ballot, confirms their address, or when election mail continues to be delivered.



# LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK

## **Inactive Voter Registration Status**

A voter **record** is **INACTIVE** when official data or returned mail indicates the address may be out of date and has not been confirmed.

- **Inactive voter records** do not receive election mail (including ballots) until the address is verified or updated and the record has been made active.
- Inactive records are maintained pending official information or contact from the voter confirming their address or updating their address within the County (re-activates the record) or that they no longer reside in the County (cancellation).

## **Cancelled Voter Registration Status**

A voter **record** is **CANCELLED** when it is no longer eligible to be included in any election process or mailing. Cancellation may occur due to:

- Death Verification
- Confirmed move to another county
- Other verified ineligibility determinations

**Cancelled voter records** must be re-registered to return to Active status.

## **WHAT HAPPENS WHEN WE GET A "MOVE" SIGNAL?**

1. We send an address confirmation notice to the voter's last known address (as required by NVRA).
2. If the voter confirms or updates, we update the record.
3. If there's no response and future mail is undeliverable, the voter is marked **Inactive**.
4. If the voter **does not vote in two subsequent federal general election cycles** and doesn't update their record, the registration **may be cancelled** under federal law.

## **HOW TO GO FROM INACTIVE TO ACTIVE**

Any of the following will return you to **Active** status right away:

- **Update your registration** (new address, name change, etc.).
- **Vote** in an election (after confirming your current address and signing the voter's declaration).
- **Respond** to an address confirmation notice from our office.