

L.A. COUNTY + IDEO

Deliverable 3.1.1
In-process BMD User Interface
"Works-Like" Prototype



VOTING PRINCIPLES

Goals for User Interface Prototype 3.1.1

- The voting system must guarantee a **private and independent** voting experience for all voters, including voters with a full range of types of disabilities and voters with limited English proficiency.
 - The UI should strike the right balance of large enough text for legibility, while still maintaining a sense of privacy.
- The voting system must be **easy** for all voters to use, in particular, for voters with a full range of types of disabilities and voters with limited English proficiency.
 - The UI should adjust to provide a voting experience that accommodates the needs of various disabilities.
 - The UI should be intuitive for voters to use.



GOALS

User Interface Prototype 3.1.1 User Studies

- 1. Confirm our plan to align the **screen** in portrait rather than landscape orientation.
- 2. Evaluate **screen sizes** and select a target size range.
- 3. Evaluate different **levels of preferences** needed for setup: contrast, text size, language selection.
- 4. Determine whether **content flow and action buttons** were clear. Is it clear to the user how to proceed to the next step?



ANYWHERE BALLOT

Patterns included in the User Interface Prototype 3.1.1

- Header Navigation
- Footer navigation with Back and Next buttons in a consistent location
- · Settings button always being visible and accessible at any time
- Selection check-mark (Phase 2 Prototype used X)
- Progress indicator
- Scroll buttons. Inspired by the "touch to see more names" button, the prototype used a version that says "see more"



CHANGES FROM ANYWHERE BALLOT

Evolutions to Anywhere Ballot patterns in User Interface Prototype 3.1.1

- Language selection is first step
- Instructions include icons and illustrations shown at the time when they are needed instead of text heavy instructions all at the beginning
- Bigger candidate name buttons and perceived touch area
- QWERTY keyboard
- No straight party voting

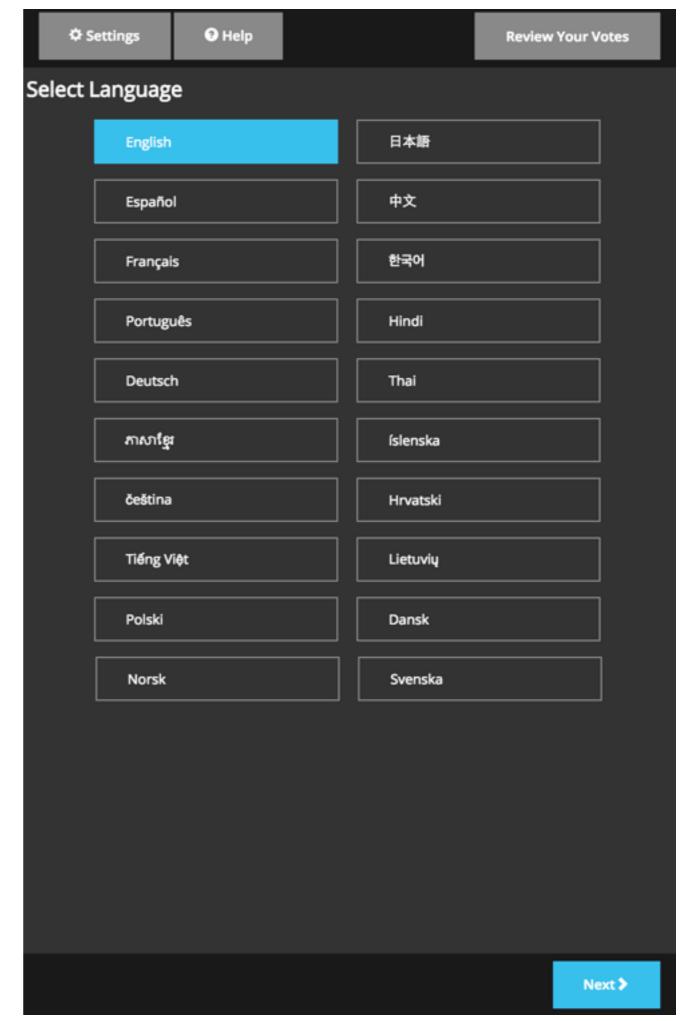


BMD PROTOTYPE 3.1.1

Overview of features

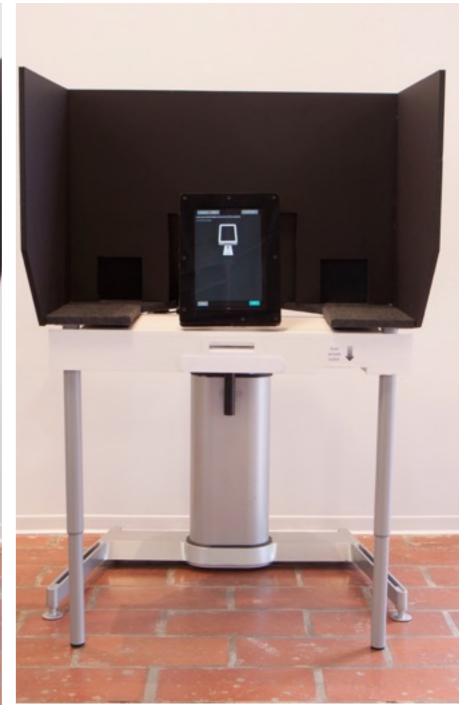
Touch Screen exploration
Reconfigured layout to portrait
Making all the buttons actionable
Basic UI patterns / logic:

- if a users selects a candidate then next is active
- Basic error controls
- Underlying UI presentation framework
- Toggles for contrast and text size







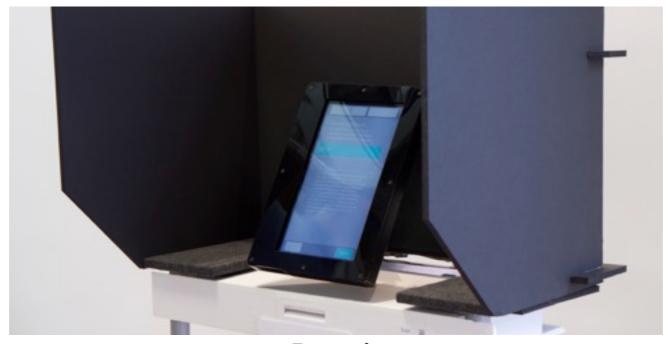


18.5" Display 15.6" Display 12.3" Display

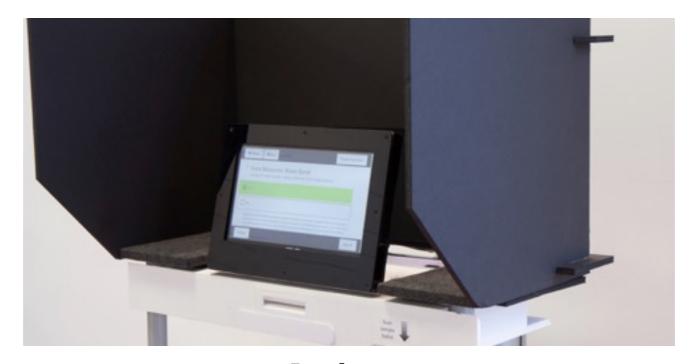
BMD PROTOTYPE 3.1.1

Screen Sizes





Portrait



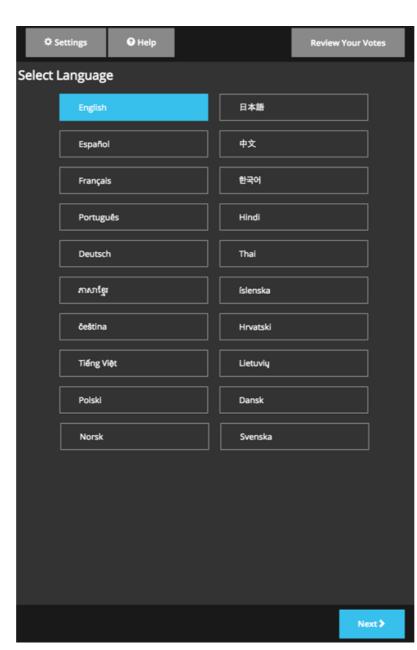
Landscape

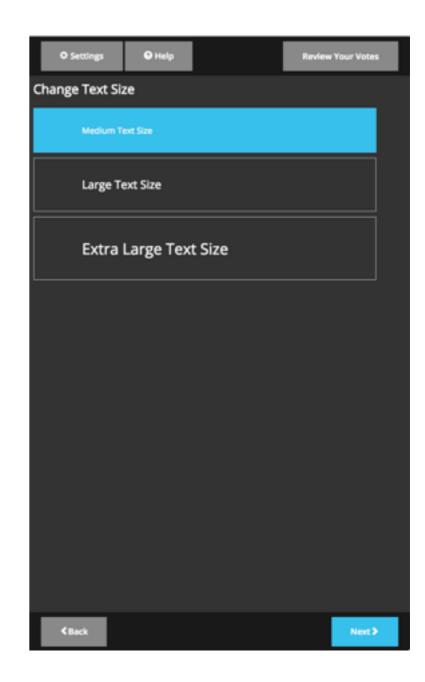
BMD PROTOTYPE 3.1.1

Screen Orientation









BMD PROTOTYPE 3.1.1

Settings controls



NEXT STEPS

Testing, Feedback, Conclusions

The BMD user interface prototype has been evaluated in a qualitative research setting with voters. The voters were selected to fill interesting or extreme ranges of the population who will use a future production version of the BMD.

The research findings and design conclusions can be found in Research Report # 1.

Per the project plan, subsequent "works-like" models will be fabricated to prove functionality and evaluate design alternatives for a number of detailed technical and usability topics.